

UKG Pro Login – Forgot Your Password (App)

This guide provides clear, step-by-step instructions to help employees reset a forgotten password through the UKG Pro mobile app. It explains how to navigate the password recovery process, verify identity securely, and create a new password that meets system requirements. By following this guide, employees can quickly regain access to their UKG Pro account and continue managing their HR and payroll information without interruption.

Instructions:

Forgot Your Password

Navigate to the following link: <https://17948-dl.ultipro.com>

1. Click **Forgot Your Password**.
2. Enter your username, which is your email address. Click **Continue**.
3. An email was sent with instructions to reset your password.
4. Once received, click **Yes, change my password**.
5. A window will appear on your internet browser to **create a new password**. The new password must meet the specified password requirements. Click **Reset password**.

